



March 13, 2020

RE: Coronavirus –Provider Voluntary Self-Report

Providers,

Empower has implemented a plan preparing for the unique challenges related to Coronavirus (COVID-19) in Arkansas for our members and providers.

The uncertainty posed by this public health emergency is causing stress and anxiety among our members and the Arkansas public. A critical part of our plan ensures members have necessary access to needed care.

Empower needs your assistance in this effort by voluntarily self-reporting the following to empower.network@empowerhcs.com due to COVID-19:

- Any closings
- Changes in open or closing times
- Implementing special or extended services

Empower will use and share this information with our Care Coordinators that have continued telephonic contact with our members as well as post on our Coronavirus webpage [here](#).

Thank you.