



## Empower: Intermittent System Interruptions - Resolved

August 12, 2020

Providers,

Thank you for your patience while we experienced intermittent System Interruptions. This issue has been resolved as of Saturday, August 9, 2020. Providers may resume use of the Empower Provider Portal to submit claims and authorization requests.

Again, we apologize for the inconvenience this may have caused.

Please contact your Provider Relations Manager with questions,  
[EmpowerHealthcareSolutionsPR@empowerhcs.com](mailto:EmpowerHealthcareSolutionsPR@empowerhcs.com)

Empower Healthcare Solutions