



November 23, 2020

RE: Taxonomy Warning Edit

Providers,

Claims filed with Empower are subject to verification that the provider is enrolled with Arkansas Medicaid during the claim date of service and that the claim includes the appropriate NPI code and taxonomy code on file with Arkansas Medicaid. The appropriate NPI and taxonomy codes are required for the billing, rendering, and attending providers. Atypical providers, as defined by the state of Arkansas, are not required to submit an NPI.

Empower turned on a system edit October 1, 2020, resulting in billing rejections for claims submitted without a taxonomy code. After a review of concerns expressed by providers, Empower has determined to relax the system based edit temporarily. This will allow providers to bill for rendered services as they adapt to the taxonomy requirement.

Effective November 20, 2020, the claims edit affecting taxonomy switched to a warning edit. A warning edit means claims enter into the claim system for adjudication. A 'warning' remark code will display on the remittance advice. This warning means providers need to take action to correct something for **future** claims.

The taxonomy code will become a hard edit again in the future. A hard edit means the claim will reject if the information is not on the claim.

Empowers focus remains on supporting our providers, members, and customers. Look for more communication in the future regarding hard edit timelines and steps you can take to prepare.

Thank you!

If you have any questions, please contact Empower Provider Relations at [EmpowerHealthcareSolutionsPR@empowerhcs.com](mailto:EmpowerHealthcareSolutionsPR@empowerhcs.com).