



January 6, 2022

RE: Out of Network Provider Prior Authorizations

Providers,

Effective March 1, 2022, Empower Healthcare Solutions will be reinstating the Out of Network Prior Authorization requirements. This means that all services performed by an out of network provider will require a prior authorization. As a reminder, only Medicaid enrolled providers can bill for services rendered to Empower members.

Providers should reach out to Provider Services at 855-429-1028 for additional questions related to Prior Authorizations.

Thank you,  
Empower Provider Relations