



January 20, 2023

RE: Outpatient Behavioral Health Services Rate Increase

Providers,

Empower Healthcare Solutions acknowledges the Arkansas Medicaid rate increase effective October 1, 2022, for certain Outpatient Behavioral Health Services as published at <https://humanservices.arkansas.gov/covid-19/dhs-response-to-covid-19/updates-for-providers/>. Empower is actively working to configure our system in compliance with the rate update.

For the OBHS claims that have not yet been submitted to Empower with dates of service from October 1, 2022, and forward, please submit the claims at the updated rate.

Additional information will be provided at a later date regarding any retroactive payments of the new rates for claims previously submitted back to October 1, 2022.

For questions, please contact Empower Provider Services at (855) 429-1028 or Empower Provider Relations at empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions