November 26, 2019

RE: Independent Assessment Date on Empower Portal

Providers,

Empower Healthcare Solutions is pleased to announce the date the Independent Assessment (IA) was completed can now be seen on the Empower Provider Portal. The IA date can be found by checking member eligibility.

On the portal:
- Go to the Patient drop down.
- Choose Member Eligibility Search
- Enter First Name, Last Name, Date of Birth or the Empower Member ID.
- Click Search
- Results will show the following:

The IA date can also be found by clicking the member name.

Please note the date shown is the date the Independent Assessment was completed. The due date for Behavioral Health members is one year from the date shown. The due date for Developmental Disability members is three years from the date shown.

Thank you.

If you have any questions, please contact Empower Provider Relations at EmpowerHealthcareSolutionsPR@empowerhcs.com.