



November 26, 2019

RE: Independent Assessment Date on Empower Portal

Providers,

Empower Healthcare Solutions is pleased to announce the date the Independent Assessment (IA) was completed can now be seen on the Empower Provider Portal. The IA date can be found by checking member eligibility.

On the portal:

- Go to the Patient drop down.
- Choose Member Eligibility Search
- Enter First Name, Last Name, Date of Birth or the Empower Member ID.
- Click Search
- Results will show the following:

Active														Export	Printer Friendly Format	
Order Entered	Eligible as of Date	PASSE ID#	Medicaid ID#	DOB	Member	SSN	Effective Dates	IA Date	Policy Benefit Name	Group No	Coverage Type Code	Network Name	Provider	Effective Date	Paid Thru Date	In Grace Period
1	11/25/2019						03/01/2019	01/10/2019	Empower PASSE - Plan 1	NBHT2	Medical	EMPOWER		09/01/2019	12/31/9999	No

The IA date can also be found by clicking the member name.

Eligibility Information						
Policy Benefit Name	Coverage Type Code	Coverage Level Code	Effective Date	Expiration Date	IA Date	Paid Thru Date
Empower PASSE - Plan 1	Medical	Individual	03/01/2019		01/10/2019	12/31/9999

Please note the date shown is the date the Independent Assessment was completed. The due date for Behavioral Health members is one year from the date shown. The due date for Developmental Disability members is three years from the date shown.

Thank you.

If you have any questions, please contact Empower Provider Relations at EmpowerHealthcareSolutionsPR@empowerhcs.com.