

November 28, 2022

RE: Clarification for Inpatient Behavioral Health Identifi Portal Updates

Inpatient Behavioral Health Providers,

Empower Healthcare Solutions has updated the Identifi Portal billing code descriptions for Inpatient Behavioral Health services, including Psychiatric admissions to Hospitals. It is a Medicaid requirement that the appropriate 4-digit revenue code be submitted on the claim. The appropriate revenue code description is no longer tied to the member's age (under 21 or 21 and over). Empower began using the new descriptions below effective November 17, 2022.

For prior authorization review and for claims to be processed accurately, please use the new revenue code description listed below when submitting to Empower for Inpatient Behavioral Health services.

| Bed Type Descriptions - New Values | Revenue Code - New Values |
|---|------------------------------|
| Acute IP Psych – Pvt Bed (Private room, Single Bed) | 0114 |
| Acute IP Psych – Two Bed (Shared room, Double Bed) | 0124 |
| Psych Res – Free Stand (Residential Treatment Center/PRTF) | 1001 |
| Psych Res – Acute Hosp (Residential Treatment attached to an acute hospital) | 1000 |

New Description:

For questions, please contact Empower Provider Services at 855-429-1028 or Empower Provider Relations at empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Provider Relations