



April 5, 2023

RE: Update to Outpatient Behavioral Health Services Rate Increase

Providers,

Empower Healthcare Solutions has completed the system configuration in compliance with the Arkansas Medicaid rate increase effective October 1, 2022, for certain Outpatient Behavioral Health Services (OBHS) as published at <https://humanservices.arkansas.gov/covid-19/dhs-response-to-covid-19/updates-for-providers/>.

A recalculation project is currently underway to process the claims previously submitted at the updated rate.

For the OBHS claims that have not yet been submitted to Empower with dates of service from October 1, 2022, and forward, please submit the claims at the updated rate.

For questions, please contact Empower Provider Relations at [empowerhealthcaresolutionspr@empowerarkansas.com](mailto:empowerhealthcaresolutionspr@empowerarkansas.com).

Thank you,

Empower Healthcare Solutions