

December 5, 2023

Re: Discontinuation of Levemir FlexPen

Providers,

We want to share an important update regarding a change in diabetes medication options that may impact some of our members. Novo Nordisk Inc., a leading pharmaceutical company, has recently announced the discontinuation of all formulations of Levemir® (insulin detemir), including the widely used Levemir FlexPen. This decision, influenced by global manufacturing constraints and the availability of alternative options, marks a significant shift in diabetes management for those affected.

What You Need to Know:

- **Timeline for Discontinuation:**
 - The Levemir FlexPen will start facing supply issues from mid-January 2024 and will be completely discontinued by April 1, 2024.
 - The Levemir 10 mL vial will remain available until December 31, 2024.
- **Impact on Patients:**
 - Patients using Levemir FlexPen need to consult their healthcare providers to transition to alternative insulin therapies.

Our Commitment to Support:

- **Care Coordination:**
 - Our dedicated Care Coordinators are gearing up to assist members during this transition. They will be in touch to ensure members understand the change and the steps they need to take.
- **Provider Collaboration:**
 - We are actively working to facilitate smooth transitions to alternative medications for our members.

Next Steps for Providers:

- **Review and Reach Out:**
 - Please review your patient lists to identify those using Levemir FlexPen.
 - Proactively reach out to these patients to discuss and plan for alternative insulin options.
 - Assist patients in understanding their options and making informed decisions about their diabetes management.

We understand the critical role you play in the health and well-being of our members. Your proactive engagement in this matter is invaluable. If you have any questions or need assistance from our end, please do not hesitate to reach out to us. Thank you for your continued dedication to providing excellent care for our members.

If you have any questions, please contact Empower Provider Relations
empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions