



June 17, 2024

Re: Changes to Empower Prior Authorization for Personal Care for RCF Providers (**Includes NEW Information**)

Providers,

Empower Healthcare Solutions has removed the requirement for **Prior Authorization (PA)** related to Personal Care in a Residential Care Facility (RCF) or Assisted Living Facility (ALF) for beneficiaries over 21 years of age. **Changes will be effective 07/01/2024.**

Code changes:

- T1020 – Personal Care for Beneficiaries over 21 for RCF and ALF Personal Care Providers

For questions, please contact Empower Provider Relations
empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions