



August 2, 2024

Re: Changes to Empower Outpatient Behavioral Health Modifiers

Providers,

Empower Healthcare Solutions has updated the following Outpatient Behavioral Health codes and their corresponding modifiers. Reference the attached Outpatient Behavioral Health Limits document for complete details. Please note that this change is only related to Z modifiers being removed.

Code changes:

- 99212 – Pharmacological Management
- 99213 – Pharmacological Management
- 99214 – Pharmacological Management
- H2011 – Crisis Intervention
- H2017 – Life Skills Development (Individual and Group)

These changes will be effective September 1, 2024. There will be no impact to current authorizations or billing.

For questions, please contact Empower Provider Relations
empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions