



November 13, 2024

Re: Changes to Empower Healthcare's Outpatient Behavioral Health Limits

Providers,

Empower Healthcare Solutions has updated the annual limits for Outpatient Behavioral Health Services. **These changes will be effective 01/01/2025.**

Updates to limits affect:

- Adult Life Skills Development (H2017)
 - Individual
 - Group

Please remember that once these limits have been reached, then an extension of benefits request should be submitted to the Utilization Management Department with the corresponding clinical documentation. The authorization forms and contact information are located at <https://getempowerhealth.com/providers/provider-materials/provider-forms-resources/> for behavioral health providers.

For questions, please contact Empower Provider Relations empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions