



January 24, 2025

Re: Changes to Empower Healthcare's Grouping of Behavioral Health Services

Providers,

Empower Healthcare Solutions will update the configuration of the behavioral health services below effective March 1, 2025. When submitting a request for an Extension Of Benefits (EOB) or Prior Authorization, please submit only one of the codes within the grouping. Any of the codes within the grouping can then be billed for reimbursement.

For example, if requesting EOB for individual behavioral health counseling services, a provider can request 90837. That provider can then bill the appropriate level/code of service delivered (90832, 90834, or 90837) using the 90837 authorization.

Grouping 1: Individual Behavioral Health Counseling
90832, 90834, 90837

Grouping 2: Marital or Family Behavioral Health Counseling
90846, 90847

Grouping 3: Pharmacological Management
99212, 99213, 99214

Grouping 4: Crisis Stabilization Intervention
H2011 U4 U6, H2011 U4 U5

Grouping 5: Family Support Partners
H2014 UC U4, H2016 U4

Grouping 6: Child and Youth Support Services
H2015 UC U4, H2015 U1 U4

Grouping 7: Adult Life Skills Development (Ages 21+)
H2017 U3 U4, H2017 U4 U5, H2017 U3 U4 HQ, H2017 U4 U5 HQ

Grouping 8: Life Skills Development (Ages 16-20)
H2017 UC U4, H2017 U4 U6, H2017 UC U4 HQ, H2017 U4 U6 HQ

Grouping 9: Behavioral Assistance
H2019 U4 UC, H2019 U4



Adult Rehabilitative Day Services require Prior Authorization. The same grouping methodology described above will apply to the following H2017 code/modifier combinations:

Grouping 1: Adult Rehabilitative Day Services
H2017 UB U4, H2017 UA U4

For questions, please contact Empower Provider Relations
empowerhealthcaresolutionspr@empowerarkansas.com.

Thank you,

Empower Healthcare Solutions