



June 11, 2025

Re: Reminder of Critical Provider Identifiers Required for Claim Acceptance and Adjudication

Non-Institutional Claims:

To support claim submission acceptance and support adjudication logic, the following provider identifiers for each provider entity are required to be coded within each claim submission:

- Ordering provider
- Referring provider
- Rendering provider (must be an individual for specific billing provider types)
- Attending provider
- Operating provider
- Supervising provider

Please note that the rendering provider's NPI must be included in the claim. In addition, all of the above identifiers must be submitted with an NPI, map to a unique existing service location in MMIS, and be an individual. Claims missing these identifiers may be rejected at the claim acceptance review level or during the adjudication process.

Institutional Claims:

No institutional claims should allow Entity Type 2 NPI's in the Attending and Operating Physician Provider ID fields.

For questions, please contact Empower's Provider Relations team at

[empowerhealthcaresolutionspr@empowerarkansas.com](mailto:empowerhealthcaresolutionspr@empowerarkansas.com).

Thank you,

Empower Healthcare Solutions